



Mr. Don Hoy
Otec Solutions Inc.
12 Hiltz Ave.,
Toronto, Ontario
M4L 2N5

Date: July 13, 2005

Dear Don:

As Senior Network Specialist of Avon Canada, I am pleased to provide Otec Solutions with a testimonial letter.

Avon Canada first became involved with Otec Solutions in June 2005. Numerous initiatives including Cumulus Phase I provided me the opportunity and experience to comment overall on Otec Solutions products, services and most importantly it's people.

Quite simply Avon Canada could not be more pleased with Otec Solutions and the relationship between our companies. Our latest project Cumulus Phase I was delivered on time, implemented smoothly and is delivering much better results than originally anticipated.

I recommend Otec Solutions products and most importantly the Otec Solutions team to any prospective client and would be pleased to share my experiences with others.

Yours Truly,

A handwritten signature in blue ink that reads "Anthony Ierfino". The signature is written in a cursive style.

Anthony Ierfino
Senior Network Specialist.
Avon Canada
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