



Mr. Don Hoy  
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Dear Don:

As Systems Manager of Optium, I am pleased to provide Otec Solutions with a testimonial letter.

Optium first became involved with Otec Solutions in May 2001. Numerous initiatives including migration to Sun Platform from SGI provided me the opportunity and experience to comment overall on Otec Solutions products, services and most importantly it's people.

Quite simply Optium could not be more pleased with Otec Solutions and the relationship between our companies. Our latest Storagetek SL500 was delivered on time, implemented smoothly and is delivering much better results than originally anticipated. I am especially pleased with the attention to details Don has offered to us.

I recommend Otec Solutions products and most importantly the Otec Solutions team to any prospective client and would be pleased to share my experiences with others.

Yours Truly,

Rico Ebron  
Systems Manager  
Optium  
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