



Mr. Don Hoy
Otec Solutions Inc.
12 Hiltz Ave.,
Toronto, Ontario
M4L 2N5

Date: Friday, March 05, 2004

Dear Don:

A note of thanks and congratulations!

As one of the largest publishers in Canada we deal with thousands of new images per year and just as important we need the instant ability to access and reference any of the images we have used in the past.

Our foray into a dynamic asset management system could not have been achieved in the timeline required if it had not been for Otec Solutions. The speed and efficiency with which your team helped us define our needs, aspirations, and long term objectives proved that we made the right choice in asking you to partner with us in this venture.

Harlequin's goal was to find the right software to enable us to accomplish what needed to be done; but more important was to utilize the abilities of our team and yours to give us the momentum to move forward and position ourselves for what we could not foresee. Otec Solutions helped make this happen.

Thanks again!

Sincerely,



Peter van Gage
Supervisor, Fulfillment Services
Harlequin Enterprises