

Mr. Don Hoy
Otec Solutions Inc.
12 Hiltz Ave.,
Toronto, Ontario
M4L 2N5

Date: December 20,2007

Dear Don:

Just a brief note to let you know how delighted we are with the business solutions provided by Otec Solutions and the business relationship between our companies.

As you know, before Otec Solutions took on our account, we had ongoing problems with the Cumulus project, and we were beginning to wonder if we would ever get our system integrated in our Creative Design workflow.

Otec Solutions has been instrumental in training our staff in the DAM principles, guiding the project team through implementation hurdles and providing solid recommendations for the future. I find that all aspects of our business relationship are not only personally rewarding and enjoyable but also have resulted in solutions to business requirements, which are practical and cost effective.

In my position as Database Coordinator, I look forward to continuing our relationship and to exploring new mutually beneficial business opportunities as they arise. I would be delighted to share my experiences with any prospective customers of Otec Solutions Inc.

Yours Truly,

A handwritten signature in black ink, appearing to read 'Ariela', with a stylized flourish extending to the right.

Ariela Levy
Database Coordinator
Centre for Addiction and Mental Health
Policy, Education and Health Promotion